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ABSTRACT

This book addresses the dual role played by colleges and universities that must recruit, hire, and train knowledge worker professionals and education information technology (IT) learners to manage the flow of information. Part 1, The Context, contains these chapters: (1) The Supply of IT Workers in the United States (William Aspray and Peter A. Freeman); (2) Information Technology Jobs and Skill Standards (Neil Evans); and (3) IT Fluency: What Is It, and Why Do We Need It? (Herbert S. Lin). Part 2, Campus Challenges and Solutions, contains: (4) Campus Human Resource Leadership: A Mandate for Change (Lauren A. Turner and Susan Perry); (5) Recruiting, Retaining, and Reskilling Campus IT Professionals (Allison F. Dolan); (6) Technology across the Curriculum: Information Literacy and IT Fluency (Anne Scrivener Agee and John G. Zenelis); (7) Economic Development Partnerships To Close the Gap (Annie Hunt Burriss and William H. Wallace, Jr.); and (8) Leadership Challenges for the Campus and the Profession (Brian L. Hawkins and Deanna B. Marcum). Each chapter contains references, and an index is included. (SLD)

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